



APPOINTMENT CANCELLATION & NO SHOW POLICY

At Bella Derma Medical Spa, our goal is to provide you with quality care. In order to do so, appointments are offered in a timely fashion and the appropriate amount of time is scheduled for you to discuss your concerns with one of our providers. A missed appointment not only delays your care, but also prevents us from offering that appointment to another patient who could have been seen at that time.

We do understand that unforeseen circumstances may arise and you may need to reschedule your appointment. We kindly request you notify our office within 48 hours of your appointment. If an appointment is missed or is not canceled within 48 hours of the scheduled appointment, a \$50.00 fee will be assessed. Filler services, Mona Lisa Touch, and ThermoSmooth procedures will incur a fee of \$100.00.

If you have more than three last minute cancellations or missed appointments you may be discharged from our practice.

Thank you for your cooperation and understanding.